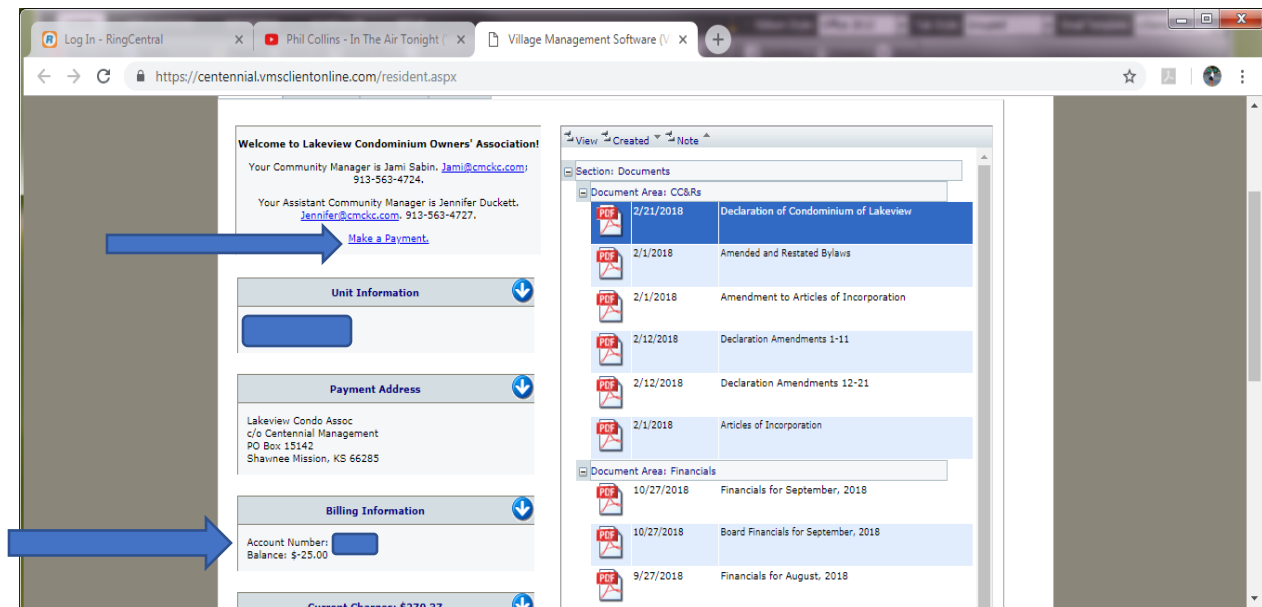


November 2, 2018

Dear Homeowners:

If you use Mutual of Omaha to make your recurring HOA payment you might receive a payment rejection notice if you are not using your VMS account number for the "Property Account #". You can find your Account # on the VMS portal letter, or your dues statement. You can also find your account number on the portal as shown below:



To change your property account #, go to the Mutual of Omaha website long-in page: <https://onlinebanking.cab.payments.mutualofomahabank.com/Default.aspx> or you can always log into this website from the portal as shown above.

If you have any further issues on making your payment after you have changed to your account number, please call Mutual of Omaha at 1-866-800-4656 (option 2). Tell them you need help changing your account number and they will be able to assist you.

If you complete a manual payment each month, please call Mutual of Omaha at 1-866-800-4656 (option 2). They will walk you through the process of updating your property. You will need your account number as found on your statements or in the picture above.

We apologize for any inconvenience this may have caused.

Regards,

Centennial Management